***Conference Theme:*** **Intelligent & Fragile Infrastructures: Governing Complexity in Information Systems**

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| **Track Number** | 2 |
| **Track Name** | Digital Platforms, Ecosystems & Organizational Futures |
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| **Track Description** | Governing digital platforms is complex because they are not just software. They are sociotechnical systems that sit at the crossroads between many groups of users, run on data, and change constantly. Due to their openness, platforms thrive on unanticipated innovation, usually from third parties but, paradoxically, the same openness lets low-quality or harmful offerings appear. On the other hand, network effects, lock-in and switching costs concentrate power in the platform owner. The consequence is that users may become dependent on algorithm tweaks, fee changes or API deprecations. The complexity we must deal with gets compounded by the interdependence of technical architecture, economic incentives, social impacts and legal contexts.<br><br>We invite scholarly contributions that explore the current challenges that digital platforms face and the forward-looking proposals that may signify their better integration into the ecosystems that depend on them. We seek to encourage contributions that collectively do their best at covering the interplay among most concerning issues such as algorithmic opacity, power asymmetry, stakeholder conflict, and regulatory responses that differ by jurisdiction.<br><br>We welcome both theoretical and practical, application-oriented contributions including, but not limited to:<br>• Digital platforms and ecosystem governance<br>• Distributed control and shifting authority<br>• Solving the openness paradox<br>• Power asymmetries and dependence<br>• New governance models<br>• Algorithmic governance and opacity<br>• Data governance and privacy<br>• Content, harm and societal impacts<br>• Dynamic, evolving ecosystems<br>• Multi-sided stakeholder conflicts<br>• Measurement and accountability gaps<br>• Future of digital platforms<br>• Digital work and new forms of collaboration |